



# Commodities Coach

## ***Frequently Asked Questions (FAQs)***

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### **WHAT IS COMMODITIES COACH?**

Commodities Coach is a private subscription-based trade recommendation service. Tapping into over a decade of experience, The Coach reveals timely market insights and strategies for the futures markets. Commodities Coach does NOT provide individualized advice to subscribers and the strategies are intended for educational purposes only. Please know that the risk of loss in trading futures can be substantial and may not be suitable for everyone.

### **HOW ARE THE ALERTS TRANSMITTED?**

Subscribers are alerted via email when there is a new recommendation, trade management update, or market recap. It is the responsibility of subscribers to ensure that our emails are white-listed and being received correctly by your email provider (please check your Junk/Spam Folder for our first couple emails). Please add the following two email domains to your "Safe Sender" list: @candidcommodities.com and @infusionmail.com

### **WHAT PRODUCTS DOES THE SERVICE TRADE?**

Commodities Coach covers commodity futures contracts across all market sectors.

### **HOW MANY RECOMMENDATIONS CAN I EXPECT?**

Typically each month Commodities Coach provides approximately 2-8 recommendations for futures contracts. The trade duration is most often 1-5 days.

### **HOW DO THE STRATEGIES MANAGE RISK?**

Every futures trading recommendation has a pre-determined stop loss typically in the \$400-700 risk range (maximum \$1000 single trade risk), thus triggering a liquidation of the position if risk tolerance is reached. Please note that there is no guarantee that any stop loss order will be executed at the stop price. Therefore, there can be no guarantee that placing a stop order will limit losses or protect profits. Additionally, Commodities Coach opts to manage only two open positions in the market at any given time so they receive focused attention from start to finish.

### **WHAT DO I NEED TO RECEIVE THE SERVICE?**

All that is required to receive the updates is a valid email address.



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## WHEN DO THE ALERTS COME OUT?

Most of the trade recommendations are released during regular day session trading hours. However, exactly what time alerts come out during the day are variable and a function of the market.

## IS THERE A MINIMUM ACCOUNT BALANCE TO PARTICIPATE?

There is no specific minimum account balance required in order to receive Commodities Coach. In fact, many subscribers paper trade the recommendations as a learning tool and this requires no brokerage account at all. If you do opt to execute the strategies in a live brokerage account, then you will be responsible for ensuring that you have adequate funds to meet the exchange and clearing firm margin requirements. Candid Commodities is not a brokerage firm so please contact your broker for funding recommendations.

## WHAT IS THE CANCELLATION POLICY?

If for any reason you determine that Commodities Coach is no longer suitable for you, simply email [Members@candidcommodities.com](mailto:Members@candidcommodities.com) with your cancellation request and you will have no further obligation. Cancellation requests must be received a MINIMUM OF 3 DAYS PRIOR TO YOUR AUTOMATIC RENEWAL DATE. If you do not recall what this date is, then it is your responsibility to contact us in advance to find out. All subscription sales are final. There are no prorated refunds for unused subscription time or for unprofitable trading periods. You accept all risk of implementation of the strategies and/or any technical difficulties that may impede your ability to receive the email updates.

## HOW DO I KNOW IF COMMODITIES COACH IS RIGHT FOR ME?

Commodities Coach is not right for everyone. As a subscriber, you are encouraged to take as long as required to get comfortable with the strategies before placing an order with your broker. We urge you to always trade within your means and risk capital only.

## ARE TRIALS AVAILABLE?

No. Our subscriptions are reasonably priced and do not require any long term commitments.

## FOR MORE INFO:

If you have questions that were not answered through the above FAQs, contact Member Services at 1.312.985.7920 or via email at [support@candidcommodities.com](mailto:support@candidcommodities.com).

Happy Trading!

**Commodities Coach**



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## IMPORTANT RISK DISCLOSURE:

The risk of loss in trading commodity futures and options contracts can be substantial. There is a high degree of leverage in futures trading because of the small margin requirements. This leverage can work against you as well as for you and can lead to large losses as well as large gains. This statement cannot disclose all the risks and other significant aspects of the commodity markets. You should carefully study commodity trading and consider whether such trading is suitable for you in light of your circumstances and financial resources before you trade. Examples of historic price moves or extreme market conditions are not meant to imply that such moves or conditions are common occurrences or are likely to occur. Stop loss orders do not necessarily limit your loss to the stop price because stop orders, if the price is hit, become market orders and, depending on market conditions, the actual fill price can be different from the stop price. If a market reached its daily price fluctuation limit, a "limit move", it may be impossible to execute a stop loss order. THE RESULTS SHOWN ARE BASED ON SIMULATED OR HYPOTHETICAL PERFORMANCE RESULTS THAT HAVE CERTAIN INHERENT LIMITATIONS. UNLIKE THE RESULTS SHOWN IN AN ACTUAL PERFORMANCE RECORD, THESE RESULTS DO NOT REPRESENT ACTUAL TRADING. ALSO, BECAUSE THESE TRADES HAVE NOT ACTUALLY BEEN EXECUTED, THESE RESULTS MAY HAVE UNDER-OR OVER-COMPENSATED FOR THE IMPACT, IF ANY, OF CERTAIN MARKET FACTORS, SUCH AS LACK OF LIQUIDITY. SIMULATED OR HYPOTHETICAL PROGRAMS IN GENERAL ARE ALSO SUBJECT TO THE FACT THAT THEY ARE DESIGNED WITH THE BENEFIT OF HINDSIGHT. NO REPRESENTATION IS BEING MADE THAT ANY ACCOUNT WILL OR IS LIKELY TO ACHIEVE PROFITS OR LOSSES SIMILAR TO THOSE SHOWN. Trading in futures or options involves substantial risk of loss. You should carefully study commodity trading and consider whether such trading is suitable for you in light of your circumstances and financial resources before you trade.